



Build Better

COMPARE QUOTES FROM TRUSTED BUILDERS

Terms of Use

Last Updated: 18/05/2026

These Terms of Use govern your use of the Build Better website located at buildbetter.co.nz and related services operated by **Build Better Group Limited** ("Build Better", "we", "our", or "us").

By using the Build Better platform, you agree to these Terms.

1. Purpose of the Platform

Build Better operates an online platform that connects homeowners seeking to construct residential homes with independent building contractors.

Build Better's role is limited to introducing homeowners to builders who may be interested in providing quotes for a building project.

Build Better **does not provide building services** and **does not act as a builder, contractor, architect, engineer, or construction consultant**.

2. Builder Relationship

Builders listed on the Build Better platform are **independent third parties**.

Any contract for building work is **directly between the homeowner and the builder**.

Build Better is **not a party to any building contract** entered into between a homeowner and a builder.

3. No Guarantee of Builder Performance

While Build Better may undertake certain screening or verification steps before allowing builders to participate on the platform, Build Better:

- does not guarantee the quality of any builder's work

- does not guarantee the accuracy of quotes provided
- does not guarantee project completion
- does not guarantee pricing or timelines

Homeowners are responsible for conducting their own due diligence before selecting a builder.

4. Homeowner Responsibilities

Homeowners agree to:

- provide accurate information about their building project
 - review builder credentials and references
 - independently verify licences, insurance, and qualifications
 - review and understand any building contracts before signing
 - obtain independent legal or professional advice if required.
 - inform Build Better if a quote or a portion of a quote from one of our selected builders then goes ahead.
 - allow Build Better representatives to view & photograph the build site address as part of internal checks to see if the selected builder is due to pay any commission to Build Better.
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5. Quotes and Estimates

Quotes provided by builders through the platform are:

- prepared solely by the builder
- estimates based on information provided by the homeowner
- subject to change after site visits, design changes, or further documentation.

Build Better does not verify or guarantee the accuracy of any quote.

6. Limitation of Liability

To the maximum extent permitted by New Zealand law, Build Better shall not be liable for:

- defective building work
- project delays
- cost overruns
- disputes between homeowners and builders
- financial losses arising from building contracts
- damages resulting from builder negligence or misconduct.

Build Better's liability is limited to providing an introduction service between homeowners and builders.

7. No Warranty

The Build Better platform is provided "**as is**".

Build Better makes no warranties regarding:

- the suitability of builders
 - the availability of builders
 - the outcome of any project
 - the accuracy of information provided by builders.
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8. Builder Information

Builder profiles, images, project descriptions, and other content may be provided by the builder or sourced from publicly available material.

Build Better does not independently verify all information displayed on builder profiles.

Homeowners should confirm details directly with builders.

9. Disputes Between Homeowners and Builders

Build Better is not responsible for resolving disputes between homeowners and builders.

Any disputes relating to:

- building contracts
- workmanship
- payment
- project timelines

must be resolved directly between the homeowner and the builder.

10. Platform Use

Homeowners agree to use the platform only for legitimate building enquiries.

Users must not:

- submit false project requests
- misuse builder contact details
- interfere with the operation of the platform

- use the platform for commercial solicitation.

Build Better reserves the right to restrict access to users who misuse the platform.

11. Privacy

By submitting a project request, homeowners consent to Build Better sharing project details with selected builders who may provide quotes.

Personal information will be handled in accordance with Build Better's Privacy Policy.

12. Intellectual Property

All content on the Build Better platform, including:

- branding
- website design
- text
- graphics
- software

is owned by Build Better or it's selected builders, or its licensors and may not be reproduced without permission.

13. Changes to the Platform

Build Better may modify, suspend, or discontinue the platform or any part of its services at any time without notice.

14. Changes to Terms

Build Better may update these Terms of Use periodically.

Continued use of the platform after updates constitutes acceptance of the revised terms.

15. Governing Law

These Terms are governed by the laws of **New Zealand**.

Any disputes relating to the platform shall be subject to the jurisdiction of the New Zealand courts.

Build Better Guide & Calculator Terms of Use and Disclaimer

Last Updated: June 2026

General Information Only

The information contained in this guide, calculator, checklist, roadmap, planning pack, website content, and any related materials provided by Build Better is intended for general informational and educational purposes only.

While Build Better has taken reasonable care in preparing this information, the content may not be complete, current, accurate, or suitable for every project, property, location, or individual circumstance.

Users should not rely solely on the information provided when making decisions relating to land purchases, design, engineering, building contracts, construction budgets, finance, consenting, or any other aspect of a building project.

No Professional Advice

The information provided by Build Better does not constitute:

- Building advice
- Architectural advice
- Engineering advice
- Surveying advice
- Geotechnical advice
- Planning advice
- Legal advice
- Financial advice
- Investment advice
- Tax advice

Users should obtain independent professional advice from appropriately qualified professionals before making any decisions relating to their project.

Build Cost Estimates

Any construction costs, rates, allowances, budgets, estimates, examples, calculators, or pricing information provided by Build Better are indicative only.

Actual project costs may vary significantly due to factors including but not limited to:

- Site conditions
- Geotechnical conditions
- Location
- Access constraints
- Design complexity
- Material costs
- Labour costs
- Council requirements
- Market conditions
- Builder pricing
- Inflation

Build Better does not guarantee that any estimated cost, allowance, budget, or forecast will reflect actual project costs.

Builder Information and Comparisons

Build Better may provide information relating to builders, contractors, consultants, suppliers, or service providers.

Any comparison, recommendation, screening process, review, or assessment provided by Build Better is intended as general information only.

Users are responsible for undertaking their own due diligence and satisfying themselves regarding the suitability, capability, pricing, qualifications, licences, insurance, financial stability, and performance of any builder or service provider.

Build Better does not guarantee the performance, conduct, workmanship, availability, pricing, or outcomes of any third party.

Third-Party Information

This guide may reference information obtained from third-party sources.

Build Better does not warrant or guarantee the accuracy, completeness, reliability, or ongoing availability of any third-party information.

No Warranty

To the maximum extent permitted by law, all information is provided "as is" and "as available" without warranty of any kind, whether express or implied.

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- Accuracy
- Completeness
- Reliability
- Suitability
- Fitness for purpose
- Availability

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- Reliance on information contained in this guide
- Errors or omissions
- Inaccuracies in calculations or estimates
- Decisions made by users
- Actions or omissions of third parties
- Construction cost overruns
- Project delays
- Building defects
- Contract disputes
- Consent outcomes

This limitation applies whether the claim arises in contract, tort, negligence, equity, statute, or otherwise.

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Acceptance

By downloading, accessing, reading, or using this guide, the user acknowledges that they have read, understood, and accepted these terms.

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